

# Learn Five Steps to Quality Customer Service

## When

(select date to attend)

March 28, 2017 | McAllen, TX

April 13, 2017 | Weslaco, TX

## Hours

9:00 AM - 4:00 PM

## Cost

Only \$99. per person  
(Includes all instructional materials and refreshments)

## CEUs

.6 credit hours

*"Excellent. Very well covered - step-by-step."*

-V. Gonzalez, Aurora's House

*"Very engaging...Speaker was able to cover all my questions."*

-A. Mandujano, Tropical Texas Behavioral Health

*"Very informative, engaging and entertaining."*

- O. Santillan, Shah Eye Center

## CUSTOMER SERVICE *in* HEALTH CARE

For medical office managers,  
medical receptionists and  
medical assistants



## Register Today!

 956-504-9287

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*"I would definitely recommend this course to ALL businesses in the RGV."*

- T. De Luna, The Eye Experts